

Right of withdrawal

You have the right to revoke this contract within fourteen days without giving reasons.

The revocation period shall be fourteen days from the day on which you or a third party named by you who is not the carrier have taken or have taken possession of the last goods.

In order to exercise your right of withdrawal, you must inform us (XeNTiS Composite Entwicklungs- und Produktions GmbH, Dr. Niederdorferstr. 25, 8572 Baernbach, AUSTRIA, shop@xentis.com, telephone: +43 3142 60945 - 651) of your decision to withdraw from this contract by means of a clear declaration (e.g. a letter or e-mail sent by post). You can use the attached sample revocation form, which is not mandatory.

In order to comply with the revocation period, it is sufficient for you to send the notification of exercising the right of revocation before the expiry of the revocation period.

Consequences of the revocation

If you revoke this Agreement, we shall reimburse you immediately and no later than fourteen days from the date on which we received notice of your revocation of this Agreement for all payments we have received from you, including delivery charges (other than additional charges arising from your choice of a method of delivery other than the cheapest standard delivery offered by us). We will use the same means of payment used by you in the original transaction for such refund, unless expressly agreed otherwise with you and in no event will you be charged for such refund. We may refuse to refund until we have received the Goods back or until you have provided evidence that you have returned the Goods, whichever is earlier.

You must return or hand over the goods to us (XeNTiS Composite Entwicklungs- und Produktions GmbH, Dr. Niederdorferstr. 25, 8572 Baernbach, AUSTRIA) immediately and in any case within fourteen days of the day on which you notify us of the revocation of this contract at the latest. This period shall be deemed to have been observed if you dispatch the goods before expiry of the fourteen-day period. You shall bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value is due to handling them that is not necessary for testing the condition, properties and functionality of the goods.

The right of revocation does not apply to the following contracts:

- Contracts for the supply of goods which are not prefabricated and for the manufacture of which an individual choice or destination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer.

Sample withdrawal form

If you want to cancel the contract, please fill out this form and send it back.

- To XeNTiS Composite Entwicklungs- und Produktions GmbH, Dr. Niederdorferstr. 25, A-8572
Baernbach, shop@xentis.com, AUSTRIA

- I/we (*) hereby cancel the contract concluded by me/us (*) for the purchase of the following goods
(*)/the provision of the following services (*)

- Ordered on (*)/received on (*)

- Name(s) of consumer(s)

- Address of consumer(s)

- Signature of consumer(s) (only for paper communication)

- Date

(*) Delete as appropriate.